



City of Norton Eligible Aggregation Residents Steps to Enroll with NOPEC

1. Identify Your Current Supplier

- Call the natural gas supplier listed on your bill to determine if any termination fees are part of your contract with them. If you decide to leave before the end date of your contract, you may be subject to those fees.

2. Contact ENBRIDGE Gas Ohio

- Call Enbridge Gas Ohio (formerly Dominion Energy Ohio) at 800-362-7557 to verify that you want to go back to the utility's SCO rate.

3. Supplier Change Notification

- You will likely receive a supplier change notification in the mail from Enbridge.

4. NOPEC Enrollment Letter

- Once NOPEC is notified that you are aggregation eligible, you will receive an enrollment letter from NOPEC with information about the program options available to you. You do not need to do anything to enroll with NOPEC at this time. All eligible residents are automatically enrolled into NOPEC's Standard Program Price.

5. Stay on Standard Program Price or Choose One of NOPEC's Other Price Options

- NOPEC has multiple rate options to choose from. All eligible residents are automatically enrolled into the Standard Program Price option. To choose the Monthly Variable Rate option or a 12- or 24-month Fixed Term option, call NOPEC's Customer Care Center at 855-667-3201. Representatives are available to take your call 24 hours a day, 7 days a week.